

STATE OF SOUTH CAROLINA

(Caption of Case)  
IN RE:

APPLICATION OF SAGE TELECOM  
COMMUNICATIONS, LLC FOR DESIGNATION  
AS AN ELIGIBLE TELECOMMUNICATIONS  
CARRIER IN THE STATE OF SOUTH  
CAROLINA

BEFORE THE  
PUBLIC SERVICE COMMISSION  
OF SOUTH CAROLINA

COVER SHEET

DOCKET

NUMBER: 2014 - 126 - C

PSC SC  
MAIL / DMS

JUL 03 2018

RECEIVED

(Please type or print)

Submitted by: Victoria Martin

SC Bar Number: \_\_\_\_\_

Address: 1725 Windward Concourse, Suite 150  
Alpharetta, Georgia 30005

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NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

**DOCKETING INFORMATION** (Check all that apply)

☐ Emergency Relief demanded in petition ☐ Request for item to be placed on Commission's Agenda expeditiously

☐ Other: \_\_\_\_\_

INDUSTRY (Check one)	NATURE OF ACTION (Check all that apply)			
<input type="checkbox"/> Electric	<input type="checkbox"/> Affidavit	<input type="checkbox"/> Letter	<input type="checkbox"/> Request	
<input type="checkbox"/> Electric/Gas	<input type="checkbox"/> Agreement	<input type="checkbox"/> Memorandum	<input type="checkbox"/> Request for Certification	
<input type="checkbox"/> Electric/Telecommunications	<input type="checkbox"/> Answer	<input type="checkbox"/> Motion	<input type="checkbox"/> Request for Investigation	
<input type="checkbox"/> Electric/Water	<input type="checkbox"/> Appellate Review	<input type="checkbox"/> Objection	<input type="checkbox"/> Resale Agreement	
<input type="checkbox"/> Electric/Water/Telecom.	<input type="checkbox"/> Application	<input type="checkbox"/> Petition	<input type="checkbox"/> Resale Amendment	
<input type="checkbox"/> Electric/Water/Sewer	<input type="checkbox"/> Brief	<input type="checkbox"/> Petition for Reconsideration	<input type="checkbox"/> Reservation Letter	
<input type="checkbox"/> Gas	<input type="checkbox"/> Certificate	<input type="checkbox"/> Petition for Rulemaking	<input type="checkbox"/> Response	
<input type="checkbox"/> Railroad	<input type="checkbox"/> Comments	<input type="checkbox"/> Petition for Rule to Show Cause	<input type="checkbox"/> Response to Discovery	
<input type="checkbox"/> Sewer	<input type="checkbox"/> Complaint	<input type="checkbox"/> Petition to Intervene	<input type="checkbox"/> Return to Petition	
<input checked="" type="checkbox"/> Telecommunications	<input type="checkbox"/> Consent Order	<input type="checkbox"/> Petition to Intervene Out of Time	<input type="checkbox"/> Stipulation	
<input type="checkbox"/> Transportation	<input type="checkbox"/> Discovery	<input type="checkbox"/> Prefiled Testimony	<input type="checkbox"/> Subpoena	
<input type="checkbox"/> Water	<input type="checkbox"/> Exhibit	<input type="checkbox"/> Promotion	<input type="checkbox"/> Tariff	
<input type="checkbox"/> Water/Sewer	<input type="checkbox"/> Expedited Consideration	<input type="checkbox"/> Proposed Order	<input type="checkbox"/> Other:	
<input type="checkbox"/> Administrative Matter	<input type="checkbox"/> Interconnection Agreement	<input type="checkbox"/> Protest		
<input type="checkbox"/> Other:	<input type="checkbox"/> Interconnection Amendment	<input type="checkbox"/> Publisher's Affidavit		
	<input type="checkbox"/> Late-Filed Exhibit	<input checked="" type="checkbox"/> Report		

**Lance J.M. Steinhart, P.C.**  
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July 2, 2018

**VIA FEDERAL EXPRESS**

Chief Clerk of the Commission  
South Carolina Public Service Commission  
101 Executive Center Drive, Suite 100  
Columbia, South Carolina 29210  
(803) 896-5100

Re: Sage Telecom Communications, LLC  
Docket No. 2014-126-C

Dear Sir/Madam:

Pursuant to Order No. 2014-632 in the above-referenced docket, enclosed please find for filing the Company's ETC Annual Report.

I have enclosed an extra copy of this letter to be date-stamped and returned to me in the self-addressed, postage prepaid envelope I have provided.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me.

Respectfully submitted,



Lance J.M. Steinhart, Esq.  
Managing Attorney  
Lance J.M. Steinhart, P.C.  
Attorneys for Sage Telecom Communications, LLC  
Enclosures  
cc: ORS via USPS (2 copies)

**RECEIVED**  
JUL 03 2018  
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BEFORE  
THE PUBLIC SERVICE COMMISSION OF  
SOUTH CAROLINA

DOCKET NO. ~~2018~~-14-C

2018

**ETC ANNUAL REPORT OF SAGE TELECOM COMMUNICATIONS, LLC**

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Pursuant to 26 S.C. Code Ann. Regs. 103-690.1, Sage Telecom Communications, LLC ("Sage" or "the Company"), by undersigned counsel, hereby submits its 2018 Eligible Telecommunications Carrier ("ETC") Annual Report and respectfully requests that the South Carolina Public Service Commission ("Commission") certify the Company's continued eligibility to receive federal low income support for the 2019 calendar year. Sage submits the following in compliance with 26 S.C. Code Ann. Regs. 103-690.1:

**I. Certification of compliance with CTIA Consumer Code (103-690.1(B)(a))**

By the certification attached as Exhibit A, Sage certifies that it is in compliance with the CTIA Consumer Code for Wireless Service, as it is required to do pursuant to 47 C.F.R. § 54.202(a)(3).

**II. Lifeline Reporting**

**103-690.1(b)(3) - Requests for service that were unfulfilled**

Sage did not have Lifeline operations in the prior calendar year.

**103-690.1(b)(4) - Number of complaints per 1,000 handsets**

Sage did not have Lifeline operations in the prior calendar year.

**103-690.1(b)(5) - Certification of compliance with applicable service quality standards and consumer protection rules**

By the attached certification, Sage certifies that it is in compliance with all applicable service quality and consumer protection requirements and standards, including the CTIA Consumer Code for Wireless Service.

**103-690.1(b)(6) - Certification of ability to function in emergency situations**

Sage provides service by reselling the network services of Tier I facilities-based underlying carriers (“Underlying Carriers”) and, by the attached certification, hereby certifies that it is able to remain functional in emergency situations based on 47 C.F.R. § 54.202(a)(2). Sage relies on its Underlying Carriers’ network reliability in all situations, including emergency situations. The Underlying Carriers comply with applicable requirements for emergency service, including access to a reasonable amount of back-up power to ensure functionality without an external power source, the ability to reroute traffic around damaged facilities, and the capability of managing traffic spikes resulting from emergency situations.

**103-690.1(b)(7) - Certification regarding provision of comparable local usage plan**

Sage certifies that it offers a local usage plan comparable to that offered by the incumbent ILEC (“ILEC”) in the relevant service areas. Similar to ILEC Lifeline offerings, Company customers have access to plans with unlimited local calling. In contrast to the ILEC plans, which contain relatively small local calling areas, Sage customers can place calls statewide (and even nationwide) because Sage does not constrict customers’ use by imposing a local calling area requirement. Sage will also provide Lifeline customers with E911 capabilities and access to voice mail, caller ID, and call waiting services at no cost. The very nature of the wireless phone, i.e. mobility, has a tremendous benefit to many consumers, a benefit to which a monetary value cannot be easily assigned. Sage’s Lifeline rate plans are provided in attached Exhibit B.

**103-690.1(b)(8) - Certification regarding equal access**

The requirement to provide equal access to long-distance carriers in the event that no other ETC is providing equal access within its designated service area has been eliminated from federal rules governing ETC designation. As such, the Company believes this requirement to no longer be applicable.


**103-690.1(b)(9) - Number of Lifeline customers**

The Company did not have Lifeline operations in the prior calendar year.

**103-690.1(b)(10) - Copies of responses to the Lifeline Verification Survey or Certification filed with USAC**

Sage has previously filed with the Commission a copy of its most recent Annual Lifeline Certification (FCC Form 555) filed with the Universal Service Administrative Company ("USAC"). The deadline for filing the FCC Annual Report (Form 481) was extended to July 16, 2018, and Sage will provide a copy to the Commission once available.

Respectfully submitted,



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*Attorneys for Sage Telecom Communications, LLC*

June 29, 2018

**EXHIBIT A**

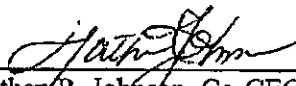
**CERTIFICATION**

AFFIDAVIT

STATE OF CALIFORNIA       )  
   )  
 COUNTY OF LOS ANGELES    )

Personally came and appeared before me, the undersigned Notary, the within named Nathan R. Johnson, Co-CEO of Sage Telecom Communications, LLC, and makes this his statement and Affidavit upon oath and affirmation of belief and personal knowledge that the following matters, fact and things set forth below are true and correct to the best of his knowledge.

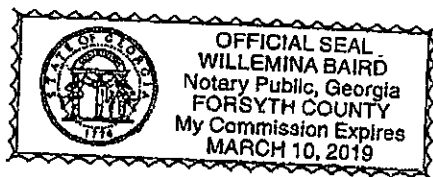
- The information on the foregoing annual report is true and correct.
- Sage Telecom Communications, LLC is in compliance with applicable service quality standards and consumer protection rules (e.g., the CTIA consumer code for wireless service); and
- Sage Telecom Communications, LLC is able to function in emergency situations.

  
 \_\_\_\_\_  
 Nathan R. Johnson, Co-CEO  
 Sage Telecom Communications, LLC

SWORN TO and subscribed before me, the undersigned Notary Public, the 29th day of June, 2018

My Commission expires March 10, 2019

Willemina Baird  
 Notary Public



**EXHIBIT B**

**LIFELINE RATE PLANS**



## Sage Telecom Communications, LLC d/b/a TruConnect

**LIFELINE OFFERING EFFECTIVE 12/1/2017**

Plan	Minutes	Text	Data	Net Cost to Lifeline Customer
<b>Basic Lifeline Plan</b>	750	Unlimited	1 GB	<b>\$ 0.00</b>
<b>Bundled Plan 1</b>	Unlimited	Unlimited	1.5 GB	<b>\$15.00</b>
<b>Bundled Plan 2</b>	Unlimited	Unlimited	3.0 GB	<b>\$25.00</b>
<b>Bundled Plan 3</b>	Unlimited	Unlimited	5.0 GB	<b>\$35.00</b>

## Plans Include:

- Free data-capable device
- Free calls to Company Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, Call Waiting, Call Forwarding, and 3-Way Calling
- Free Domestic Long Distance
- Data at 3G speeds or higher

**Additional airtime available for purchase**

Top Up Options*			
Price	Domestic Minutes**	Int'l Minutes**	Data**
\$5.00	500	Unlimited to Mexico, China, Canada & 55 more or \$5 additional international minutes	500MB
\$10.00	1000		1.0 GB
Included in all Plans		Unlimited to Mexico, China, Canada	

\* All Top Up options expire after 30 days

\*\* Top Up options are “either/or”, meaning for example, for the top up price of \$5.00, customers can purchase *either* 500 Domestic minutes *or* 500 MB of data or Unlimited to Mexico, China, Canada & 55 more or \$5 additional international minutes

Complete terms and conditions available at:

<https://www.truconnect.com/legal-terms-and-conditions-personal/>